

Utah Transit Authority

MEETING MEMO

Board	of Truste	es
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Date: 6/8/2022

TO:	Board of Trustees
THROUGH:	Jay Fox, Executive Director
FROM:	Nichol Bourdeaux: Chief Planning and Engagement Officer
PRESENTER(S):	Megan Waters: Community Engagement Manager
	Eric Callison: Manager of Service Planning

TITLE:

August 2022 Change Day

AGENDA ITEM TYPE:

Discussion

RECOMMENDATION:

Informational report for discussion

BACKGROUND:

Change Day is August 7, 2022. August 2022 Change Day will include significant changes and improvements to the UTA system. This presentation describes the rationale and need behind the changes, outlines the engagement and outreach efforts, and presents the planned changes.

DISCUSSION:

A number of factors have contributed to the August 2022 changes:

- Implementation of changes developed in the Salt Lake City Transit Master Plan (2017), UTA Service Choices (2019), and the UTA Five-Year Service Plan (2021)
- Increased coverage, accessibility, and frequency of service in key areas of the transit system
- Providing the best possible service to the greatest number of people within staffing and resource constraints
- Reconcile Covid-19 emergency changes made in April 2020 with federal requirements and processes

UTA conducted public engagement for August Change Day through a variety of methods to reach people from diverse communities, including:

- Public notice
- Public comment period
- Public hearing (virtual)
- UTA Customer Service
- Virtual engagement
- Communication channels

The public comment period was conducted from March 2 to April 1, 2022. 305 comments were received during the public comment period. Comments included route-specific concerns, as well as frequency, connections, reliability, span of service, routing, travel time, and accessibility.

Additional engagement will be conducted between now and change day to share back information with the public and stakeholders, address community- and route-specific concerns, provide information on final planned changes, and support riders in transitioning to service adjustments.

Planned Changes for August 2022 can be summarized under the following headings:

Salt Lake City Sponsored Service

- Route 1: New frequent service between Rose Park/Fairpark and the University of Utah via Downtown Salt Lake City

Salt Lake City Westside

- Route 205: route extended to Rose Park/Fairpark via 600 North
- Service on routes 217, 519, 520, 919, and 920 replaced by new route 1 and extended route 205

Avenues

- Route 209: route extended to Avenues via L/M St, 9th Avenue, and E St
- Route 223: route extended to North Temple Station via 3rd Avenue
- Service on routes 3 and 6 replaced by extended routes 209 and 223

South Davis County

- New UTA On Demand service in Bountiful, Centerville, North Salt Lake, West Bountiful, and Woods Cross
- Service on route F605 and suspended routes 460, 461, 462, 463, and 471 replaced by UTA On Demand

Tooele Valley

- New UTA On Demand service in Grantsville, Stansbury Park, and Tooele
- Route F453: realigned to serve between Benson Grist Mill Park 'n' Ride and North Temple FrontRunner

Station

Service on routes F400, F402, and F453 south of Benson Grist Mill replaced by UTA On Demand

Other service changes:

- Route 602: UTA will begin running the Wildcat Shuttle at Weber State University in preparation for future OGX service
- Additional routing changes at WSU
- Routes 41, 47, 213, 220: Minor routing adjustments for improved efficiency and operations
- UVX: Service between Provo and Orem FrontRunner stations will improve to 6-minute headways during weekdays

The following changes are needed to bring UTA into compliance with FTA requirements and processes:

- Suspended routes 35M, 307, 313, 320, 354, 456, and 608 will be permanently discontinued
- Reduced levels of service on routes 17, 45, 47, 54, 62, 205, 223, 227, 248, 472, 473, 601, 604, 612, 613, 625, 626, 627, 645, 833, the East Bay loop on UVX, the TRAX Blue, Red, and Green Lines, and the S-Line Streetcar will be made permanent
- Suspended routes 2X, 616, 809, and 864 will remain suspended indefinitely

ALTERNATIVES:

The board may suggest revisions to the proposed August 2022 Change Day plan.

FISCAL IMPACT:

August Change Day 2022 service costs are included in the adopted 2022 budget. UVX additional service and UTA On Demand funds are in contingency budgets.

ATTACHMENTS:

N/A