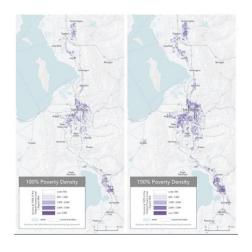
August 2022 Change Day



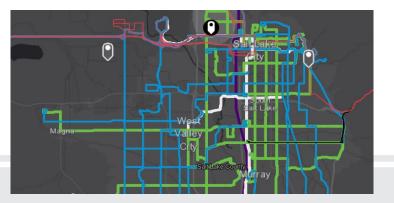
August 2022 Changes



Salt Lake City Transit Master Plan (2017)



UTA Service Choices (2019)



UTA Five-Year Service Plan (2021)



Public Engagement Overview

| Component | Dates | Additional Detail |
|--------------------------|-------------------|--|
| Public Notice | March 2 | A public notice was published across major news publications in areas with proposed major changes and on the Utah Public Notice Website. |
| Public comment period | March 2 – April 1 | 30-day period was required. Public notice was published. Comment was accepted via email, mail, online form, phone, and in-person at Customer Service locations. |
| Public hearing (Virtual) | March 17 | 15 days after public comment period announced, this public hearing was held virtually over Zoom. UTA staff presented information about proposed changes and answered questions. Registered participants were invited to provide public comment during the meeting. A recording was made available following the event. |
| Customer Service | March 2 – April 1 | Customer service offices across the service area (3 locations) supported information sharing about proposed changes for members of the public to learn more and provide comment. |
| Virtual engagement | March 2 – April 1 | Available throughout the comment period online, included virtually accessible information and feedback opportunities through OpenUTA. (Rideuta.com/August) |
| Communications | March 2 – April 1 | Utilized key communication channels to share information about Change Day process, including website and social media. |

Key Themes

- 321 comments total during comment period
- Route/area-specific
 - SLC West Side
 - Avenues
 - Tooele

- Service-related
 - Frequency
 - Connections & Reliability
 - Span of Service
 - Routing
 - Travel Time
- Accessibility



Next Steps

- Addressing community-specific and route-specific concerns ongoing
 - Additional engagement approaches are needed throughout the summer leading up to August Change Day
- Share back detailed information about public involvement with the public and stakeholders
- Provide information on final changes planned for August
- Support riders in transitioning to service adjustments



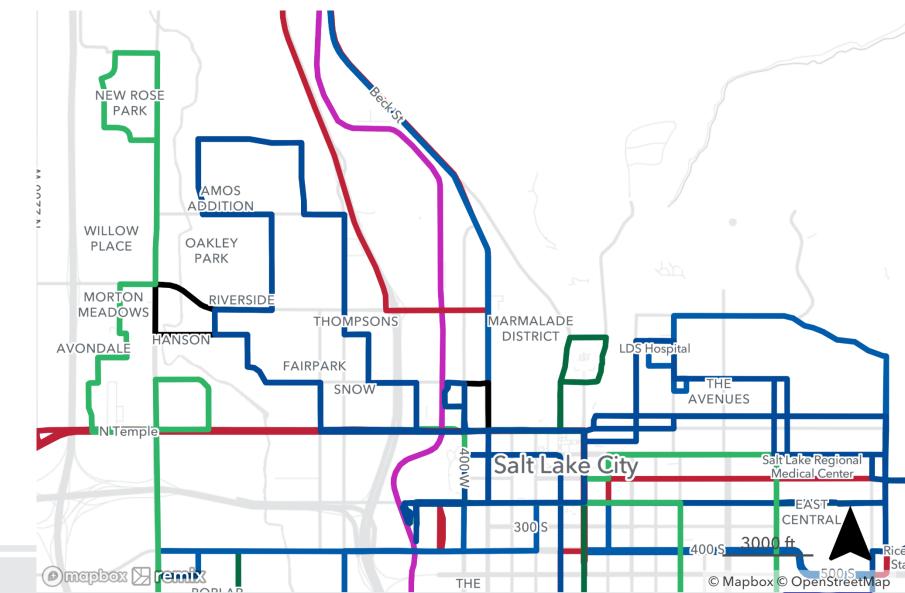
Salt Lake City Service

Westside:

217 519 520 919 920

Avenues:

3 6 F11



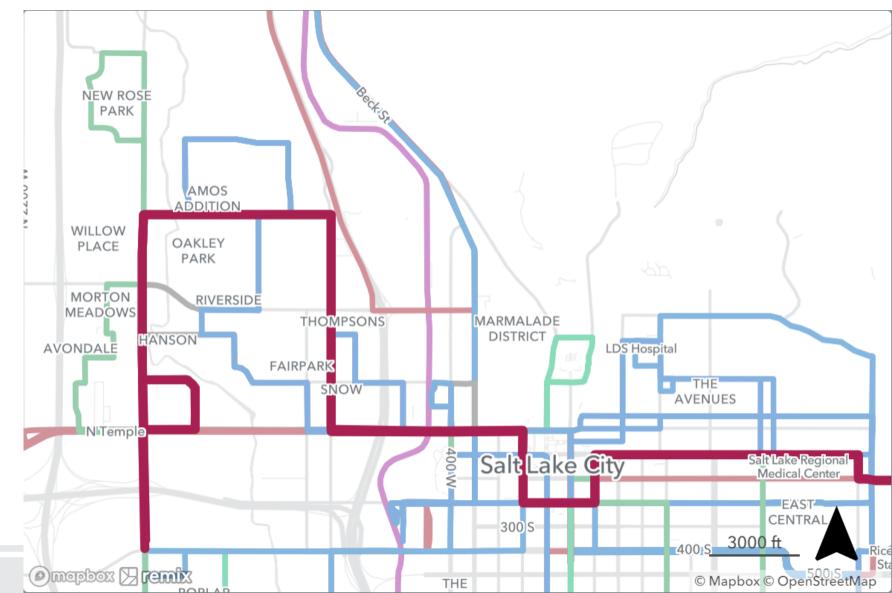
Salt Lake City Service

Westside:

217 519 520 919 920

Avenues:

3 6 F11



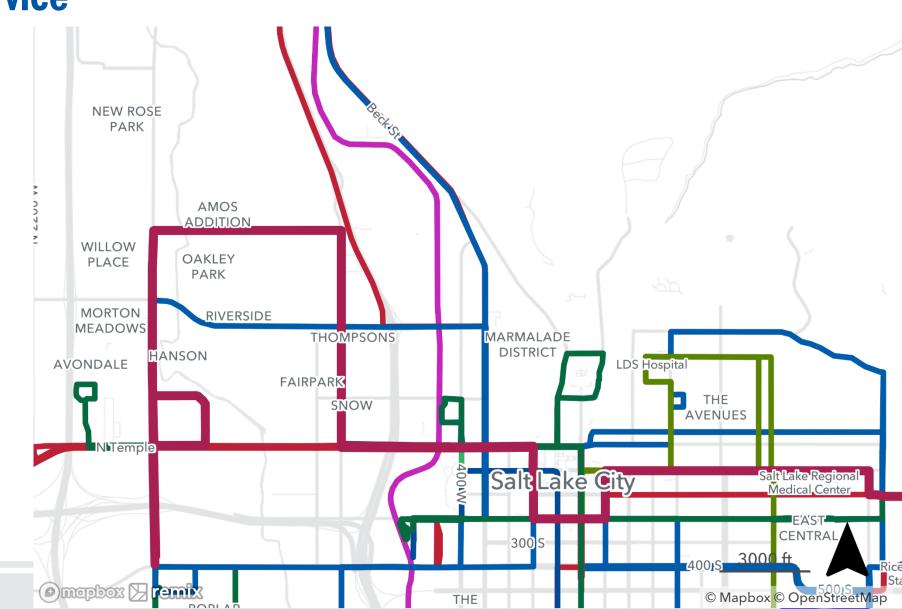
Salt Lake City Service

Westside:

217 519 520 919 920 **1** 205*

Avenues:

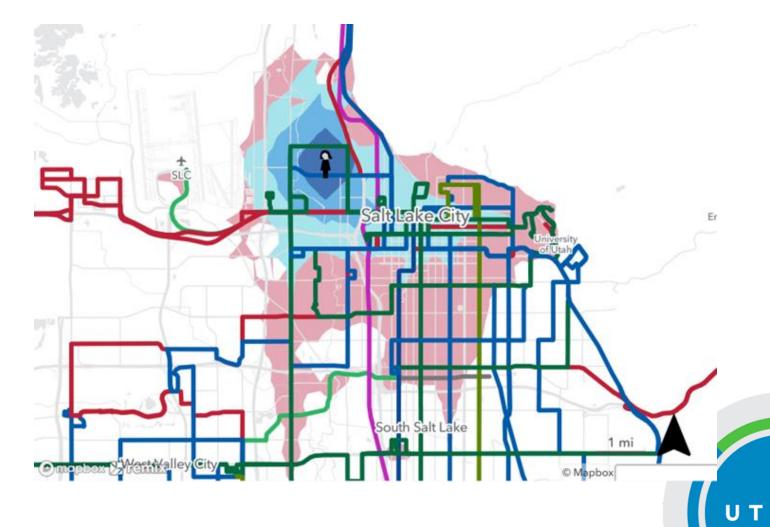
3 6 F11 1 209*



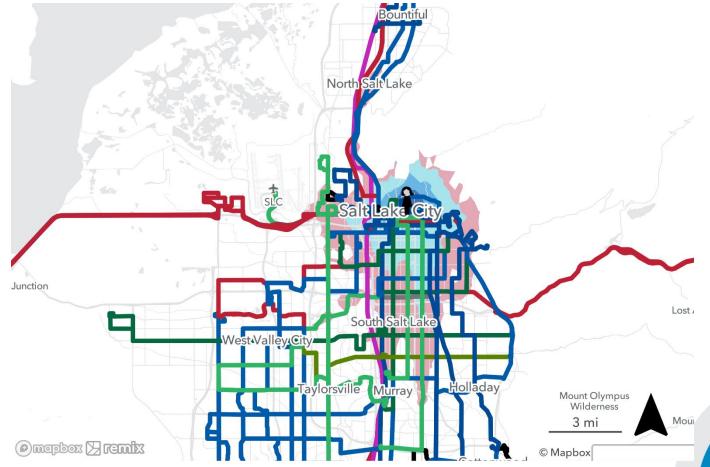
SLC Westside Current



SLC Westside August 2022

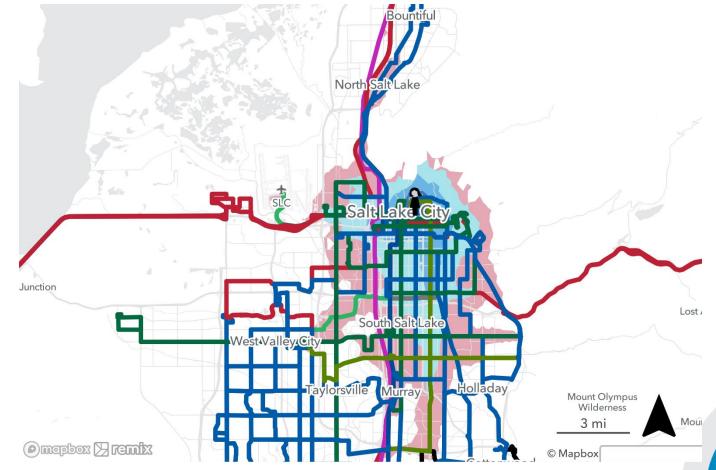


Salt Lake County
Current



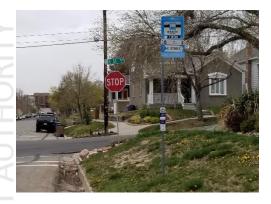


Salt Lake County
August 2022





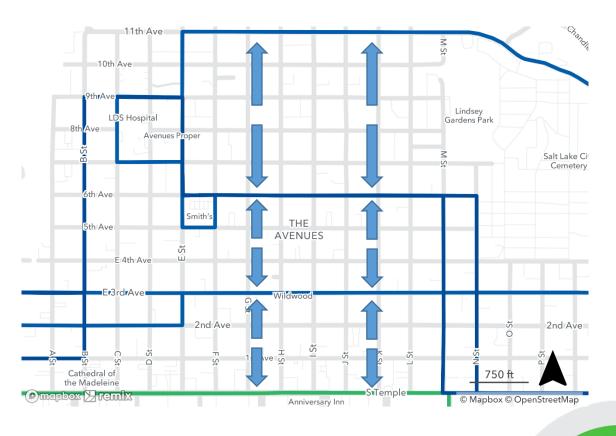
Increased Accessibility



6th Ave & E St (WB)

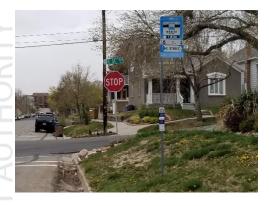


6th Ave & I St (WB)





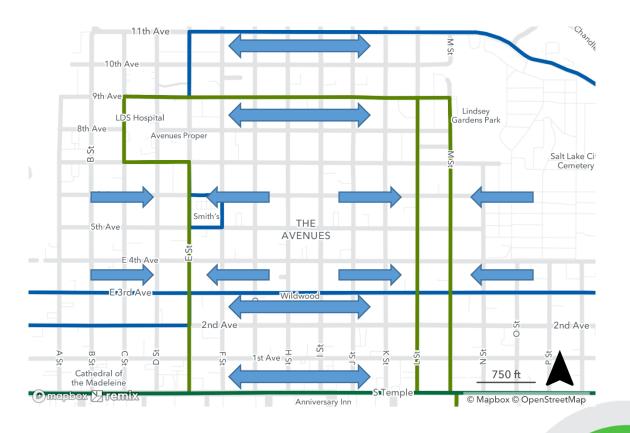
Increased Accessibility



6th Ave & E St (WB)



6th Ave & I St (WB)





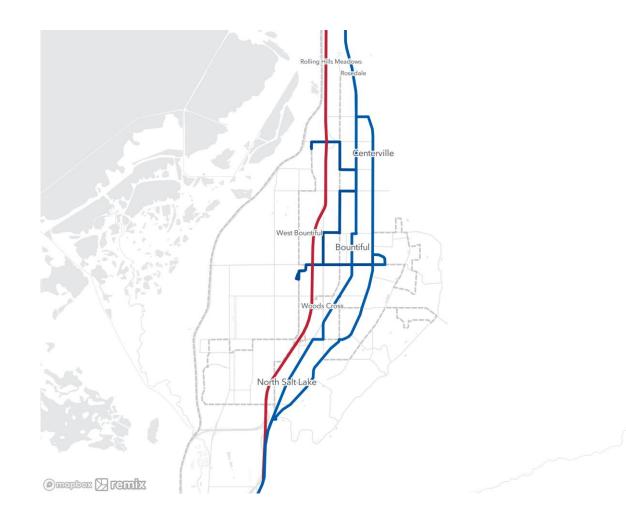
Addressing Staffing Constraints

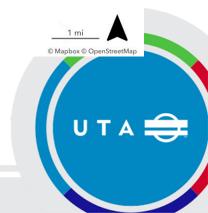
- Concentrate frequent service on key strategic corridors
- Maximize straight shifts/reduce splits
- Ready for future service increases



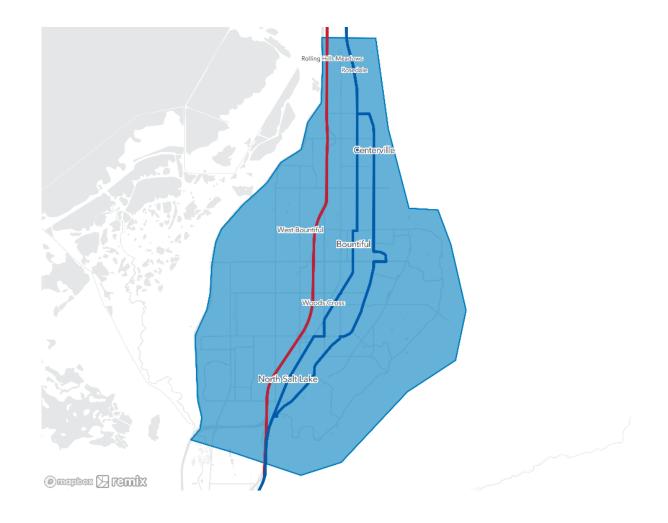


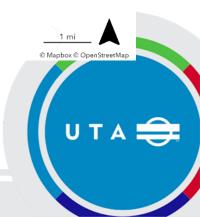
South Davis County



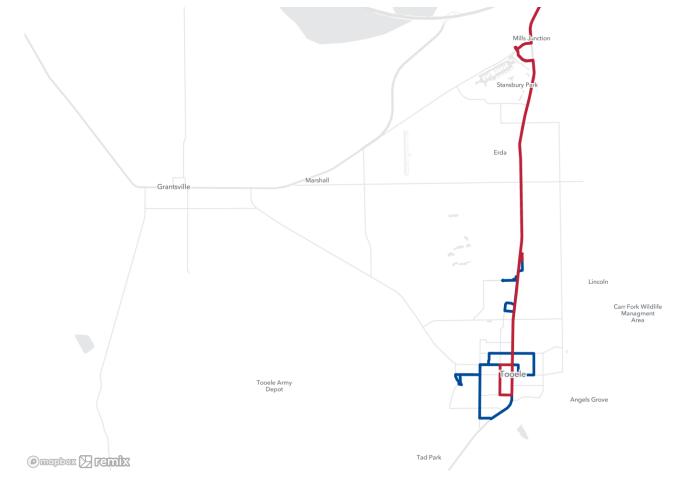


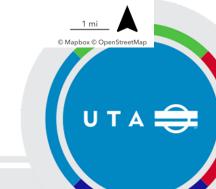
South Davis County



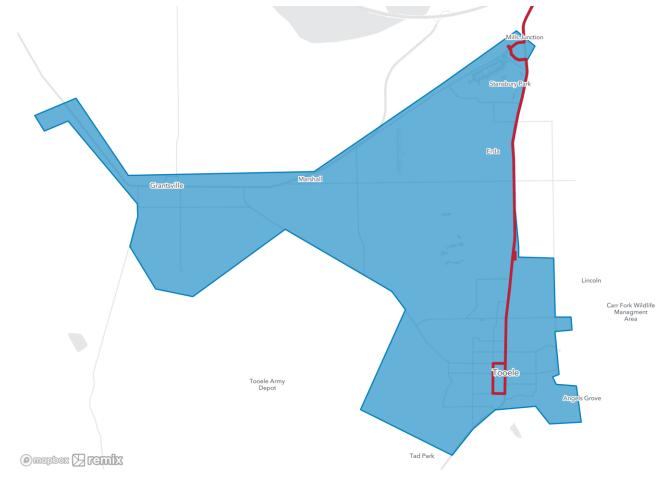


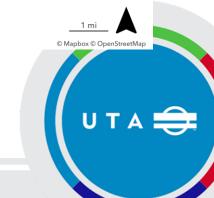
Tooele Valley





Tooele Valley





Other Changes



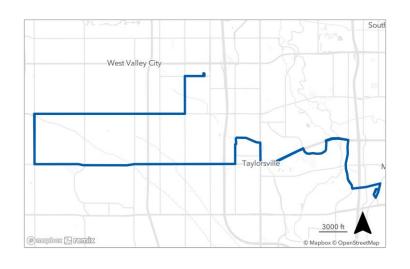
WSU Shuttle; Routing change on campus



UVX: 6-minute service on main line



Other Changes



Combine routes 41 & 47



Exchange routes 213 & 220



Covid Changes Made Permanent

Routes remaining suspended:

| 2X | 616 | 809 | 864 |
|----|-----|-----|-----|
| | | | |

Suspended routes discontinued:

| 35M | 307 | 313 | 320 | 354 | 456 | 608 |
|-----|-----|-----|-----|-----|-----|-----|
| | | | | | | |

Reduced levels of service made permanent

| 17 | 45 | 47 | 54 | | 62 | 205 | 223 | |
|---------------|-------------------|-----|-----------------|--|----------------|-----|--------|--|
| 227 | 248 | 472 | 473 | | 601 | 604 | 612 | |
| 613 | 625 | 626 | 627 | | 645 | 833 | S-Line | |
| UV | UVX-East Bay Loop | | | | TRAX Blue Line | | | |
| TRAX Red Line | | | TRAX Green Line | | | | | |



Thanks!

