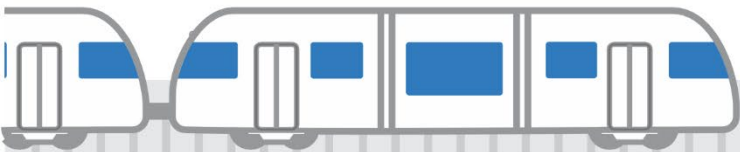




Strategic Plan Minute

6/11/25





Exceeding Customer Expectations



Establish Customer Benchmark for Legal Services

Milestones achieved:

- Customer Survey Designed
- Customer Survey Deployed
- Analysis Completed
- Report Development Underway

