

Committee on Accessible Transportation (CAT) - Annual Report



CAT Committee Objective

“... To offer advice to UTA on ways to provide access to fixed route and rail services and to complementary Paratransit service for people functionally not able to use the fixed route system. The CAT will provide broad representation of the disability and senior communities, as well as representation of UTA.”



Significant Contributions



Active Participation In UTA Strategic Initiatives

- Accessibility improvements to restrooms
- Critical user feedback on implementation of new Ticket Vending Machines
- Provided feedback on proposed oxygen securement on vehicles



Agenda Item 6. f.



UTAH

“A strong community thrives when every individual feels seen, valued and supported. We all have unique insights that will benefit the entire community.”

– Willie Black, UTA Committee on Accessible Transportation Member

Agenda Item 6. f.





UTAH TRANSIT AUTHORITY

Current Initiatives

- Implement a targeted outreach to the community through UTA social media pages
- Review of accessibility of UTA fares processes and technology
- Continue monitoring implementation of visual display boards on buses

Agenda Item 6. f.



Past Initiatives

- Implement more targeted outreach information about transit to customers
- Enhance direct engagement with customers
- Provide specific feedback on ways UTA can improve accessibility and enhance wayfinding for all customers



Current Feedback

- Communication to customers on SGR projects
- Internal announcements in Spanish
- Desire for clearer expectations of bikes on high block ramps



Agenda Item 6. f.



Past Feedback

- Improved descriptions of UTA On Demand Zones
- Improved communication on detours
- Positive feedback on OGX lighting



Next Steps

- 3 new members joined CAT as voting members in July
- Annual training for CAT members in August
- Identification of Committee and Subcommittee goals for 2025-2026



Questions?

