

# **State of Good Repair (SGR) & Public Information (PI) 2025**



# Schedule Overview

- **March 23 & 30:** TRAX 9400 South curve destressing
- **April 12-13 & 26-27:** FrontRunner rail work between Salt Lake Central and North Temple Stations
- **May 3-9:** TRAX 500 South grade crossing maintenance
- **May 24-July 2 & July 6-August 17:** 450 South S-Curve maintenance and TRAX improvements
- **August 22-24:** TRAX 5900 South grade crossing maintenance
- **September 14-22:** TRAX 9000 South grade crossing maintenance
- **October 6-11:** TRAX Fireclay/Central Avenue grade crossing maintenance



# Schedule Map





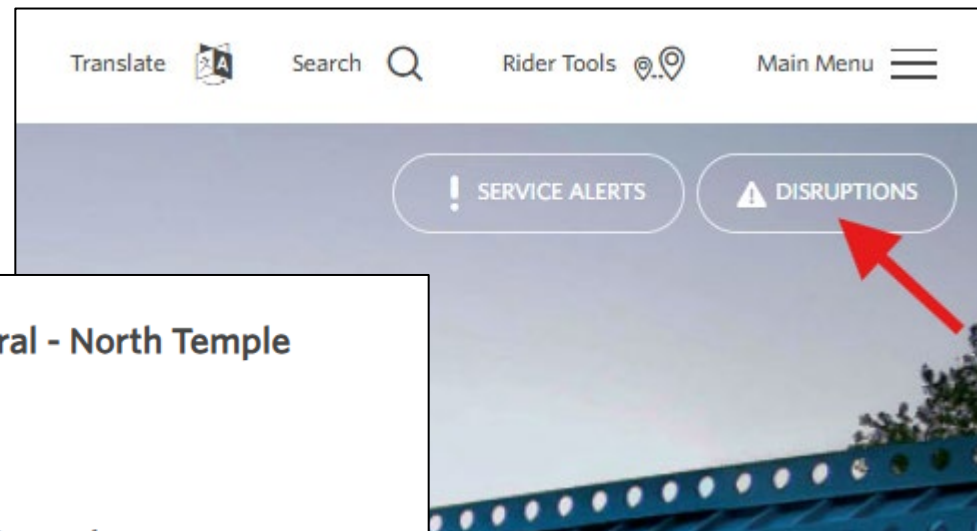
# Communication Strategies


## Public & Rider Communication



- Press releases (kickoff and events)
- Social media notices and education
- Online Newsroom article
- Newsletters
- Transit app banner
- Website



## Internal Communication



- Weekly PI meetings
  - Coordination with Planned Service Disruption Committee
  - SGR PI Working Group
- Talking Transit and Workvivo




 **Salt Lake Central - North Temple**  
April 12 & April 26  
*No bus bridge*

 **Ballpark - Gallivan Plaza**  
May 3 - May 9  
 *Bus bridge*

 **Ballpark - Gallivan Plaza**  
May 3 - May 9  
 *Bus bridge*

 **Ballpark - Library**  
May 3 - May 9  
 *Bus bridge*

 **Courthouse - University Medical**  
May 24 - August 17  
*No bus bridge*



# Key Strategies — Specifics

- Customer Experience
  - Wayfinding
  - Signage
- Customer Service
  - Ambassador efforts
  - Service Alerts
- Marketing & Communications
  - Social media
  - Website
- Public Engagement
  - Stakeholder engagement planning
  - Construction PI support
  - PI Plan development and coordination

## Why is there a disruption?

¿Por qué hay una interrupción?

**Rail construction work in the area requires trains to only run on one side of the track at a station.**

*Las obras ferroviarias en la zona obligan a los trenes a circular sólo por un lado de la vía en cada estación.*

<p><b>Which stations will be affected?</b> North Temple FrontRunner</p> <p><b>How long will the disruption last?</b> Saturday, April 12 and Saturday, April 26</p> <p><b>What construction is happening?</b> UTA is repairing the tracks between these stations.</p>	<p><b>¿Qué estaciones se verán afectadas?</b> North Temple Frontrunner</p> <p><b>¿Cuánto durará el puente de autobús?</b> Sábado 12 de abril - sábado 26 de abril</p> <p><b>¿Qué construcción se está llevando a cabo?</b> UTA está reparando los rieles entre estas estaciones.</p>
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[rideuta.com/construction](http://rideuta.com/construction) | @RideUTA | 801-RIDE-UTA (743-3882)



Transit app



Construction  
Sitio web de const.



## Rail construction

## Bus bridge • All TRAX Lines

*Construcción de rieles • Ruta de apoyo para TRAX*

**Saturday, May 3 - Friday, May 9**  
*Sábado 3 de mayo - Viernes 9 de mayo*

**Delays of 15-45 minutes**  
*Demoras de 15-45 minutos*

**Service Alerts** *Alertas del servicio*

 **Transit, UTA's official app**  
*Aplicación oficial de UTA*

 **Text and email**  
*rideuta.com/signup*  
Mensaje de texto y correo electrónico

**Legend** *Referencias*

-  **TRAX Green Line**
-  **TRAX Blue Line**
-  **TRAX Red Line**
-  **No TRAX service**  
*Sin servicio de TRAX*
-  **Bus bridge**  
*Ruta de apoyo*



NOT TO SCALE



**801-RIDE-UTA | @RIDEUTA**

**RIDEUTA.COM**



### FrontRunner Construction April 26

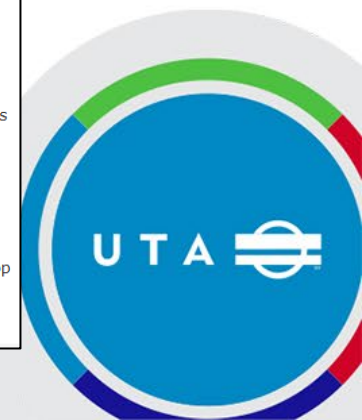
*Utah Transit Authority sent this bulletin at 04/24/2025 07:00 AM MDT*

UTA will perform maintenance on FrontRunner between Salt Lake Central and North Temple Stations on Saturday, April 26. During this time, service will continue on a single track between the affected stations, with possible delays as trains yield to one another. Expect systemwide delays of up to 30 minutes for the duration of the project.

Regular service will resume Monday, April 28.

For more information call 801-743-3882, visit [rideuta.com/construction](http://rideuta.com/construction), or download the Transit app to track your train.

You have received this message because you are subscribed to UTA Service Alerts for FrontRunner.



# Questions?

