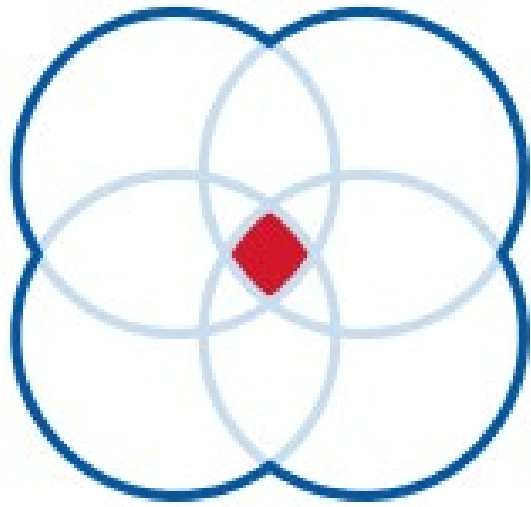


Executive Director Report

- Transit Commission Welcome
- UTA Vision
- OneUTA Moment





Continuous Improvement

Presenter: Alisha Garrett

WHO WE ARE

The Continuous Improvement Team is a cross functional go-to **resource** to deepen understanding of the UTA Way. We offer **learning** opportunities, skill development, and project support, and we **empower** employees to deliver **quality** results that **improve** our customers' experience and make UTA a great place to work.





CI TEAM PROJECT HIGHLIGHTS

Team Members have been busy all year helping make improvements to their work, their teams' work and finding better ways of serving our customers.

A Few Fun Results:

- 34 CI Program projects completed
 - 115 Process Maps created
 - 74 Standard Work documents developed
 - 55 Gembas completed
 - 22,596 hours saved
 - \$317,338.94 dollars saved
 - 231 lbs lost in TRAX operations
 - 58 sick days reduced
 - And so much more!!!
- “The tools that were taught in the CI classes are great. The best part of the team for me was to see how others applied the tools to their projects and also how they were applied in various work areas that we toured in our Gembas.”
— Member of Expert