

Bus Safety Audit Report (25-12)



Audit Background



- The audit was performed by the American Public Transportation Association (APTA) in June 2025
- Audit topics included:
 - Employee safety
 - System-wide maintenance programs
 - Project safety and security certification
 - Data Management
 - Employee training
 - Hazard management
 - Safety communication



Audit Results

- UTA was found to be compliant with all aspects of the APTA Audit Topics
 - **0 Nonconformance findings**
- APTA suggested several continuous improvement opportunities that are strictly recommendations and have no response requirements
 - **27 Recommendations listed**
- Following UTA's Transit Agency Safety Plan (TASP), each recommendation was reviewed, rated, and assessed using UTA's Hazard Management Process
 - **17 Recommendations** will be pursued for improvement
 - **10 Recommendations** (all rated low risk) were reviewed, documented, and closed with no further action
 - Completion Target:
 - **15 Recommendations** by December 2026
 - **2 Recommendations** by April 2027

Recommendations currently open

APTA Safety Element #	Summary	Ranking	To Be Completed On or Before	Assigned Responsibility	Element Status
General Recommendations 5	Perform assessment of current organizational safety resources.	C3 MED	12/31/2026	Safety	In-process
Safety 7	Review current bus industry accident/incident investigation recommended practices and update procedures.	B3 Serious	12/31/2026	Safety	In-process
Safety 8	Assess current resources designated to the bus accident and incident investigation process and ensure that staff allocation and training are sufficient.	A4 Med	12/31/2026	Safety	In-process

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Safety 9	Designated personnel responsible for accident and incident investigators attend the “Bus Accident Investigation” course.	A4 Med	12/31/2026	Safety	In-process
Safety 12	Safety develop an internal safety audit program for bus that aligns with the process established in the Rail division.	E3 Med	12/31/2026	Safety	In-process
Safety 14	Recommends an operational hazard analysis be completed on the Timpanogos BRT line (UVX) as part of an ongoing assessment process.	C3 Med	12/31/2026	Safety & Operations	In-process

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Human Resources/ Labor Relations 4	Recommends development of a formalized Hours of Service (HOS) policy for Bus that is consistent with UTA's rail practices and industry standards.	C3 Med	12/31/2026	Operations & Human Resources	In-process
Security 3	Recommends initiating security measures similar to rail facilities vulnerability assessment results to address bus facilities identified with system vulnerabilities.	C2 Serious	4/1/2027	Security	In-Process

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Operations 2	Recommends that UTA do an assessment to see if the 10-minute pre-trip inspection is still sufficient given the scope of vehicle equipment to be inspected prior to going into revenue service.	D4 LOW	4/1/2027	Safety & Operations	In-Process
Operations 4	Recommends that Bus Operations managers review best practices for fatigue management, including route scheduling, HOS and fitness-for-duty checks.	D3 Med	12/31/2026	Operations & Human Resources	In-process

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Operations 5	Bus assess adopting a rules observations and compliance program as currently applied in the Rail division.	E4 Low	12/31/2026	Operations	In-Process
Capital Projects 2	Consider safety and security certification process based on the project assessment of potential safety hazards and risk.	D3 Medium	12/31/2026	Safety and Fleet Engineering	In-process
Facilities Maintenance 4	At a minimum, it is recommended that maintenance staff receive OSHA safety training courses applicable to their responsibilities.	B3 Serious	12/31/2026	Safety & Training	In-process

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Vehicle Maintenance Training 2	Maintenance staff should receive OSHA safety training courses applicable to their responsibilities.	B3 Serious	12/31/2026	Safety & Training	In-process
Facility Tours 2	Assessment of each Bus facility be conducted to ensure that safe practices are being followed to support the BEB fleets and that they align with upcoming APTA standards.	1E Medium	12/31/2026	Safety and Vehicle Maint.	In-process

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Facility Tours 3	Recommends that UTA conduct a follow-up assessment of Ogden's maintenance facility battery storage practices and initiate recommendations as applicable to ensure consistent compliance with regulatory requirements.	1E Medium	12/31/2026	Safety and Vehicle Maint.	In-process
Facility Tours 4	Conduct a Job Hazard Analysis (JHA) and provide additional training on safe practices as well as troubleshooting on BEBs (as warranties are expiring).	E4 Low	12/31/2026	Safety & VM	In-process