Board of Trustees Chair Report

Agenda Item 6. a.

Utah Transit Authority

Retrospective 2018-2026

Agenda Item 6. a.

Public Trust

⇨ *Reset UTA's governance culture toward accountability, clarity and public oversight*

- *From a period of public controversy to a stable, nationally recognized agency*

▪ Closed Federal Investigation & Monitorship	▪ Restructured Debt (> $150M savings)
▪ Addressed Legislative Audit findings	▪ Increased Pension funding ratio ~75% AVA
▪ Resolved numerous lawsuits	▪ Reinvested in maintaining transit system, not just expansion
▪ Increased public access to the public's business	▪ Stabilized UTA's Financial Balance Sheet and pending fiscal cliff

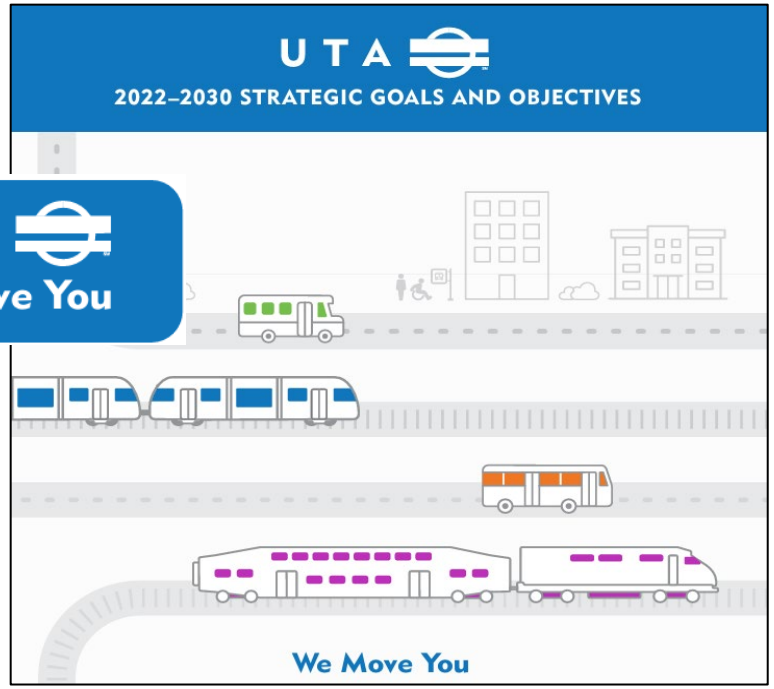
⇨ Changed UTA's story

- *Significantly Elevated UTA's public image – more positive today than in 2018*

Strategic Vision and Long-Term Plans

⇨ *Activated a UTA Strategic Plan and other Organizational Plans*

- *Established five strategic pillars that employees can align to and implement*



UTA
We Move You

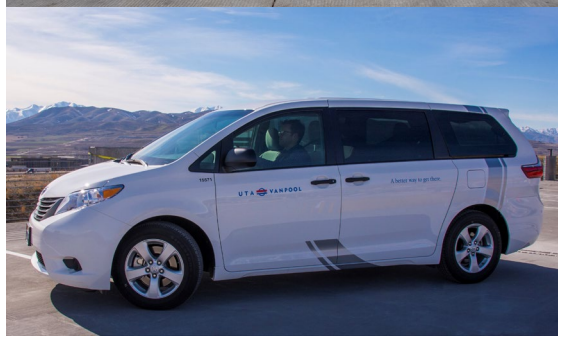
⇨ *Set the direction not just for UTA, but for Utah's growth*

- Long-Range Transit Plan
- 10-Year Capital Plan
- Facilities Strategic Assessment & Implementation Plan
- 5-Year Service Plan
- 5-Year Capital Plan
- Transit Asset Management Plan

Multi-Modal System Focus

⇨ ***Broadened UTA from a rail-centric focus to a multi-modal system***

- *Expansion of Bus Rapid Transit, Microtransit, and Vanpool alongside Rail*



OGX

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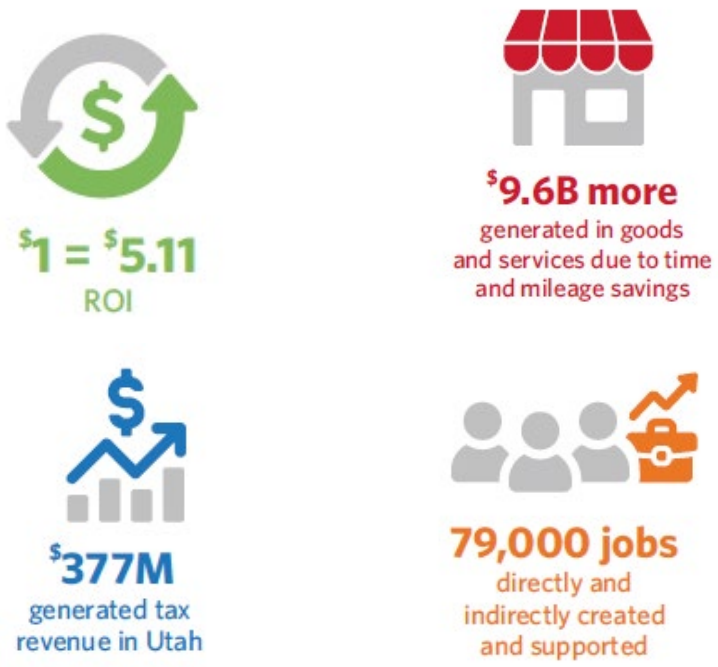
UTA GO ROUTE

Community Partnership

⇨ ***Positioned transit as a key tool for growth, sustainability, and economic development***



⇨ ***Local Officials have more engagement and increased partnerships with UTA***

- Local Option Sales Tax adoption (4th 4th and 5th 5th)
- Transit Oriented Communities and Station Area Plans
- Paid Service Agreements with SLC and Utah County
- Coordinated land use planning
- Implemented Human Service and Low-Income Fares

Organizational Performance and Accountability

⇨ ***UTA has shifted to a more accountable, data-driven and performance-oriented organization***

- *Adopted KPIs for ridership, customer satisfaction, environmental impact and other metrics*
- *Strengthened oversight and accountability for budgets, audits and reporting*
- *Navigated COVID disruption and became a national leader for ridership recovery*
- *Developed a sustainable service delivery system to position UTA for sustainable growth*
- *Updated aged policies and procedures*
- *Implemented transparent and accountable procurement and contracting procedures*
- *Improved data governance to better inform decisions*
- *Upgraded several legacy software systems (with more to come)*
- *Named 2025 Transit System of the Year by the American Public Transit Association*

Concluding Thoughts from AI

"Since 2018 UTA has transformed from a period of uncertainty into a stable, transparent, and nationally recognized transit system. UTA has strengthened governance, expanded service, recovered ridership, and set a long-term vision that will guide UTA's mobility for decades to come."

THANK YOU FOR YOUR PARTNERSHIP

OVER THE LAST 8 YEARS!