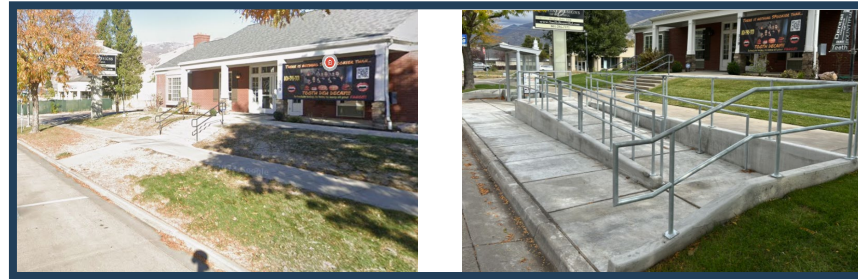
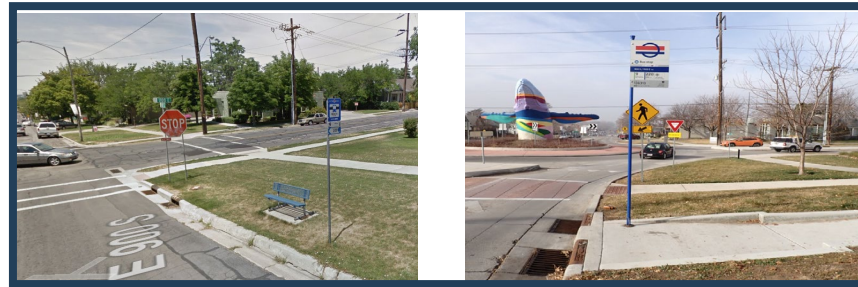
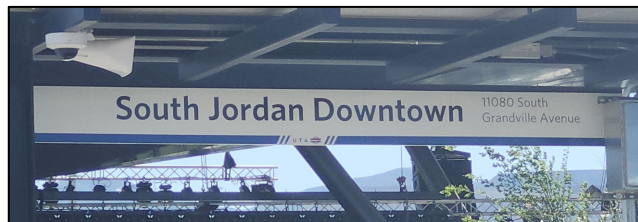


2026 Customer Experience Wayfinding and Bus Stop Improvement Plans



2025 Accomplishments

- April Change Day - 256 new bus signs
- Bus stop signage improvements – 30 through Q3
- Improved 65 bus stops through Q3 to meet ADA compliance
- Customer wayfinding for 10 state-of-good repair (SGR) projects
- Wayfinding signage at the new South Jordan Downtown TRAX station
- Light Rail wayfinding signage - Blue Line Platform Sign Replacement (in procurement)
- Clearfield Station and Layton Station (in procurement)



Before

After



2026 Change Day Plans

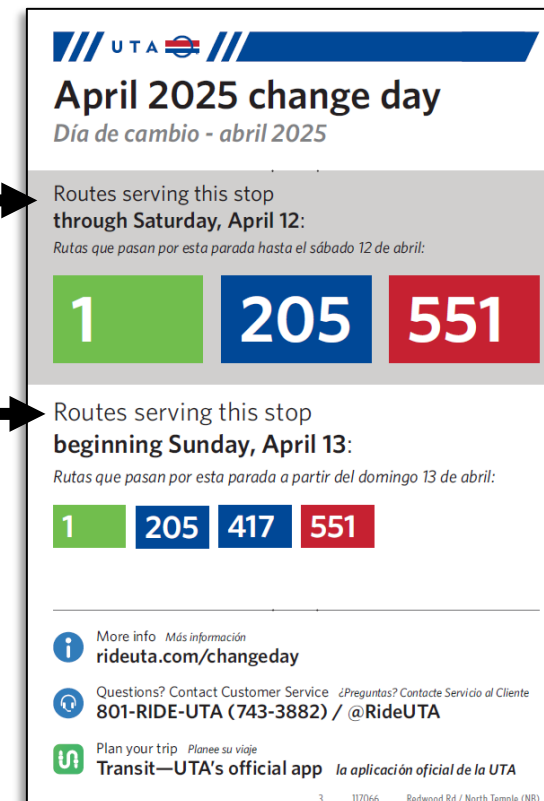
- Spring Change Day plans includes four (4) new or modified regular route changes

Route	Change Description	Signs/Decals Required
39	Route Modification	24
47	Route Modification	29
MVX	New Mid-Valley Express Bus Rapid Transit (BRT) Service	14
227	Route Modification & Improved Frequency	28
Total		95



Before Info

After Info



2026 State of Good Repair & Major Events

- 10 SGR Projects
- 18 Major Events – high level surge service

Rail construction TRAX Red line
 May 24 – July 2, 2025
 July 6 – August 17, 2025
 Construcción de la Línea Roja de TRAX

May 24 – July 2, 2025
 July 6 – August 17, 2025
 sábado 24 de mayo - miércoles 2 de julio:
 domingo 6 de julio - domingo 17 de agosto

More info
 Más información
 rideuta.com/
 disruptions

Delays of 15-45 minutes
 Retrasos de 15-45 minutos

Service alerts
 Alertas del servicio
 Transit, UTA's official app
 Aplicación oficial de UTA
 Text and email
 rideuta.com/signup
 Mensaje de texto y correo electrónico

Legend

- Rail
- FrontRunner
- TRAX Blue Line
- TRAX Green Line
- TRAX Red Line (Closed)
- TRAX Red Line (Closed) to Salt Lake Central
- Light rail construction, closing 10-15 minutes
- Rail Transfer Point
- Bus
- Walking

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GAME DAY DETOUR ROUTING
 DESVÍO POR DÍA DE PARTIDO

Pre-Game Routing
 Ruta previa al partido

On University of Utah football game days, routes will be on detour starting two (2) hours before the game and ending two hours after.

Los días en que haya partido de fútbol americano de la Universidad de Utah, las rutas se desviarán desde dos horas antes del partido hasta dos horas después.

Post-Game Routing
 Ruta posterior al partido

*Please note that detours before and after the game will be different.

*Tenga en cuenta que los desvíos antes y después del partido serán diferentes.

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UTA

UTA Accessible Buses
Pick-Up/Drop-Off Here
 Aquí los pasajeros pueden ascender y descender de los autobuses accesibles de UTA

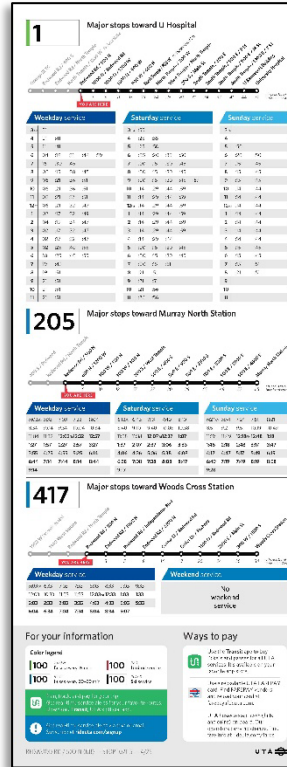
UTA Direct Service to
 Servicio directo de UTA a
Courthouse Station

5



2026 Bus Stop Signage Improvements

- The 2026 bus stop sign upgrade plan includes new signs and timetable cases at 210 stops
 - Rt 645 – (92 stops)
 - Rt 821 – (118 stops)



2026 Bus Stop Improvements

- Bus stop improvements/upgrades for ADA compliance
 - Stops are prioritized using a point rating system per the Bus Stop Master Plan
 - Non-Compliance
 - Total Annual Bus Ramp Deployments
 - Transfer Point and Route Frequency
 - Title VI Communities
 - Safety (Intersections, Parking, Obstacles, Lighting, etc.)
 - The 2026 bus stop improvement plan includes one hundred (100) stop upgrades

County	Stops
Salt Lake	58
Weber	17
Utah	12
Davis	8
Box Elder	5
Total	100



2026 Capital Wayfinding Improvement Plan

- Light Rail wayfinding signage
 - Blue Line Platform Signage Replacement (continued from 2025)
 - Green Line Platform Sign Replacement
- Includes directional destination signs and line diagrams at each platform



Agenda Item 12. b.



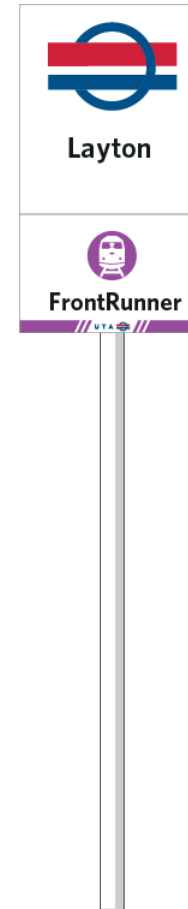
2026 Capital Wayfinding Improvement Plan

- 5 New beacon signs and monument sign replacements
 - Clearfield Station (continued from 2025)
 - Layton Station (continued from 2025)
- 2 new replacement monument signs
 - Fashion Place (2)

Old Style



New Style



Layton South Entrance - Before



Layton South Entrance - After