

Service Update

- a. August 2021 Change Day



August 2021 Change Day



South Salt Lake County Microtransit Pilot

- Launched November 2019
- Demonstrated as a viable and successful mode of public transportation
- On track to meet all pilot goals prior to the pandemic
- Accessible service
- Affordable and convenient service
- Nearly 30% of all trips shared prior to the pandemic
- Integrated EFC and FAREPAY payment
- Over 50% of all trips connected to transit prior to the pandemic
- Virtual bus stop on every corner
- Successful public private partnership
- Recommend permanent service August 2021 Change Day



Flex Route Modifications

- Convert 3 fixed bus routes to Flex Routes
- Redistribute approximately 16,800 annual Flex Route hours from the microtransit area
- Improve and expand service coverage through other Flex Routes



Proposed Service and Route Changes

Route Change	Current Service Levels	August Service	Weekday	Saturday
F504	60 min (WKD/SAT)	Microtransit	6 am – 9 pm	
F518	60 min (WKD Only)	Microtransit	6 am – 9 pm	
F534	Suspended	Microtransit	6 am – 9 pm	
F546	60 min (WKD Only)	Microtransit	6 am – 9 pm	
F547	60 min (WKD Only)	Microtransit	6 am – 9 pm	
F514	60 min (WKD/SAT)	F514	30 min	60 min
11	60 min (WKD Only)	F11	30 min	60 min
525	60 min (WKD/SAT)	F202	30 min	60 min
525	60 min (WKD/SAT)	F525	30 min	60 min
232	60 min (WKD Only)	F232	30 min	60 min



Proposed Route/Schedule Changes

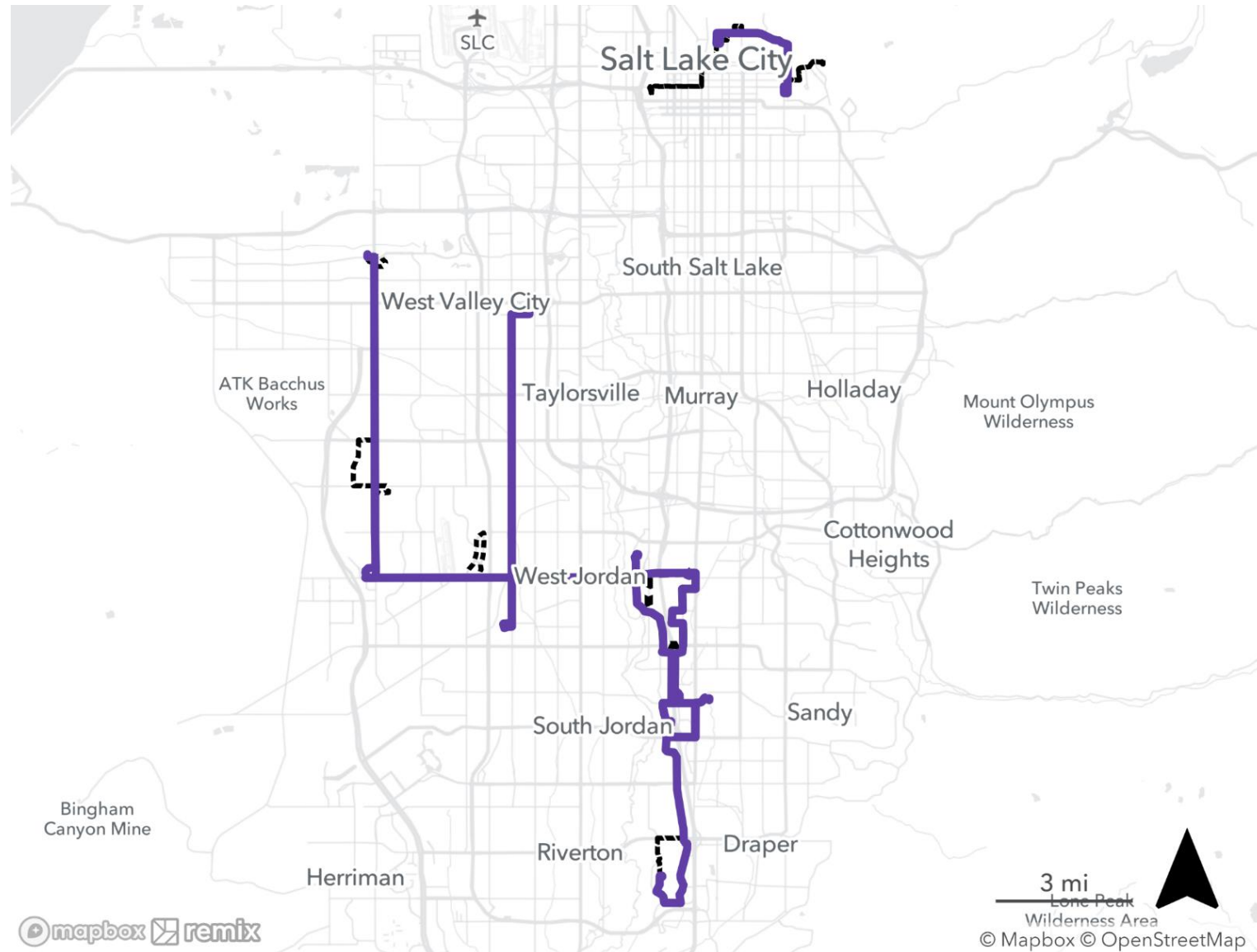
Route	Weekday	Saturday	Sunday
F556	30 min	60 min	
F578	30 min	60 min	
871	30 min peak, 60 min off-peak (match FrontRunner)	60 min	60 min



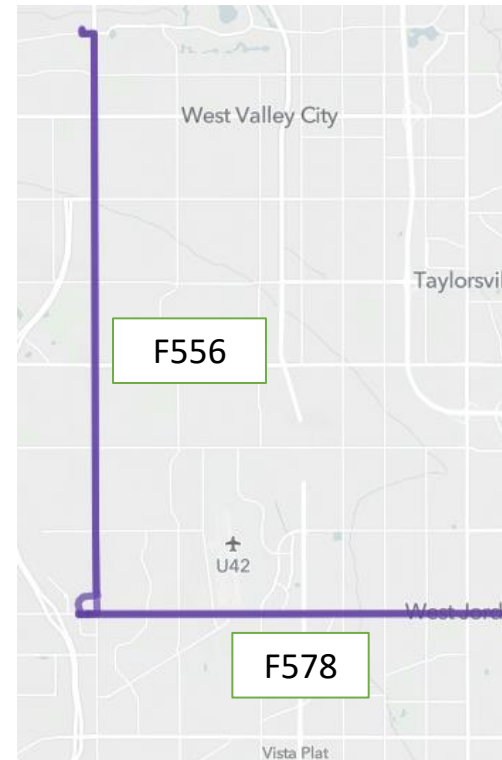
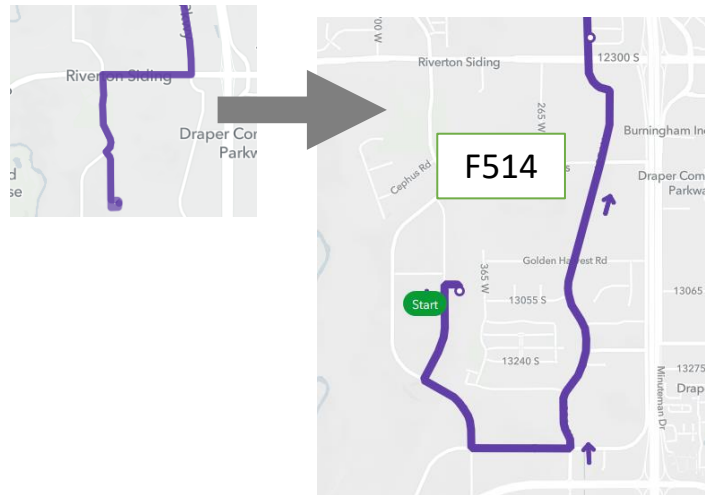
Proposed Microtransit Service Area Changes



Proposed Fixed and Flex Route Changes



Proposed Fixed and Flex Route Changes



Proposed Fixed and Flex Route Changes

	Estimated Annual Cost
Microtransit Service	No Change (included in 2021 budget)
New Flex Service	\$1,617,000
Discontinued Flex Service	(\$898,000)
Fixed Route Cost	(\$607,000)
Net Agency Cost	\$112,000



Public Engagement

- Pilot phase engagement efforts
 - Public surveys
 - Stakeholder engagement
 - Other feedback
- Change Day public process
 - April 28-May 28
 - Public comment & public hearing
 - Additional opportunities for the community to learn about and engage with the proposed changes

