

# Video Security Update

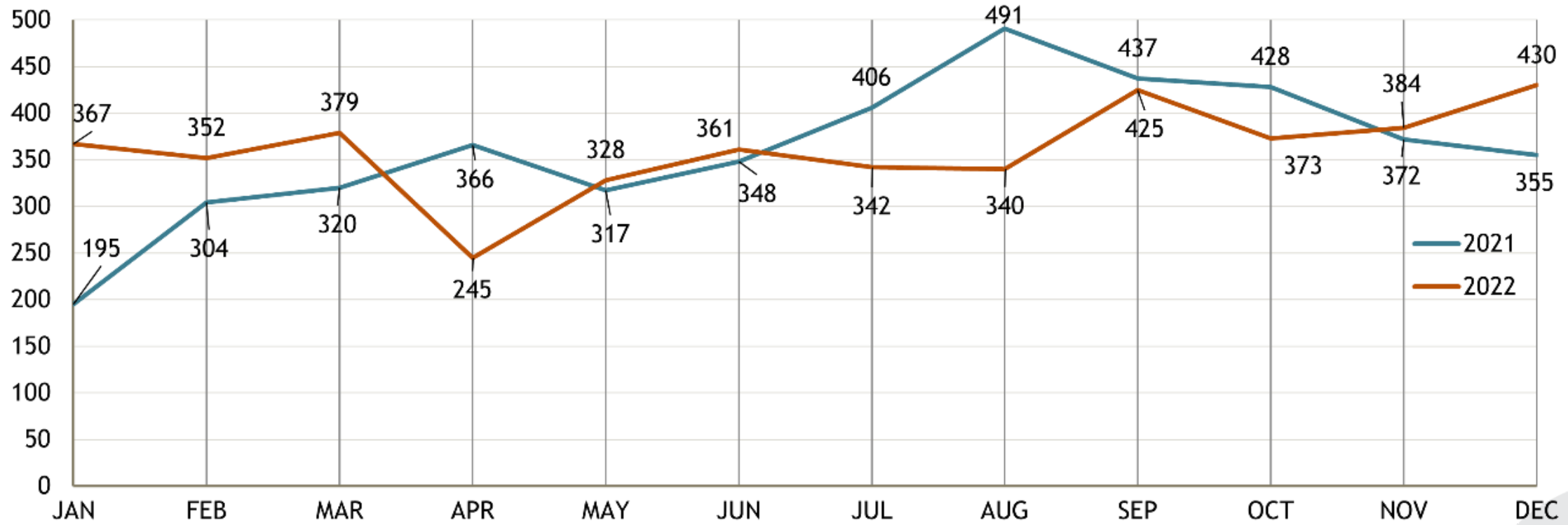


# VIDEO SECURITY

- UTA's System: 5,000+ cameras
- All buses, light rail, heavy rail

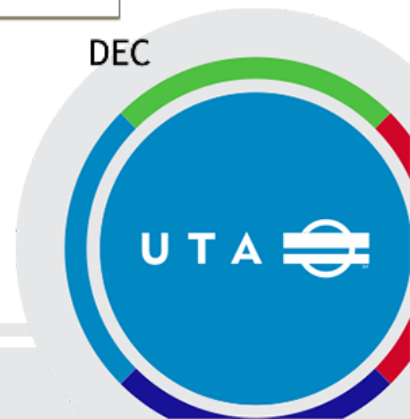


# VIDEO REQUESTS

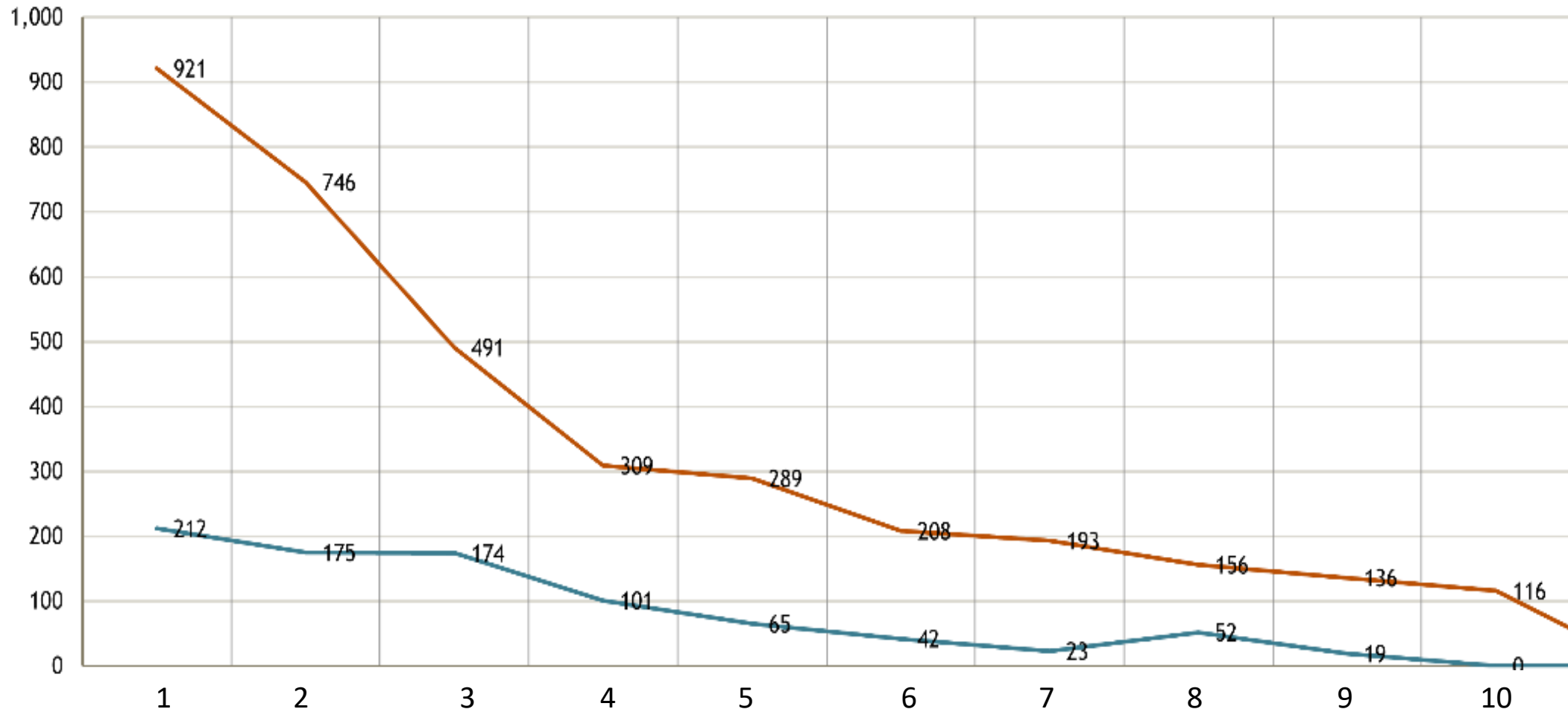


2021: 4,339

2022: 4,233



# Reasons for Video Requests



1. Customer Complaint
2. Pass By
3. Customer Interaction
4. Driving Habits
5. Accident

6. Passenger Fail
7. Incident
8. Investigation
9. Violation
10. Claim



# HIGHLIGHTS & CURRENT PROJECTS

Video Security  
relocating in 2023



# HIGHLIGHTS & CURRENT PROJECTS



# HIGHLIGHTS & CURRENT PROJECTS

## Bus Video System Overhaul

- Upgrading hardware
- Adding new cameras
- Moving to open-source software
- Video retention increases



# HIGHLIGHTS & CURRENT PROJECTS

## Rail Video System Overhaul

- Upgrade and new systems
- 1080p or higher
- 3-4 week retention increase
- Main storage upgraded
- Blackbox and Milestone integration



# HIGHLIGHTS & CURRENT PROJECTS

## Video Security Chats





- Newsletters
- Updated policies
- Request forms
- Up-to-date analytics

### What in the HD!

Did someone say 1080P bus footage? Video Security is excited to expand our ever-growing system to bring Samsara video platform to the bus fleet.



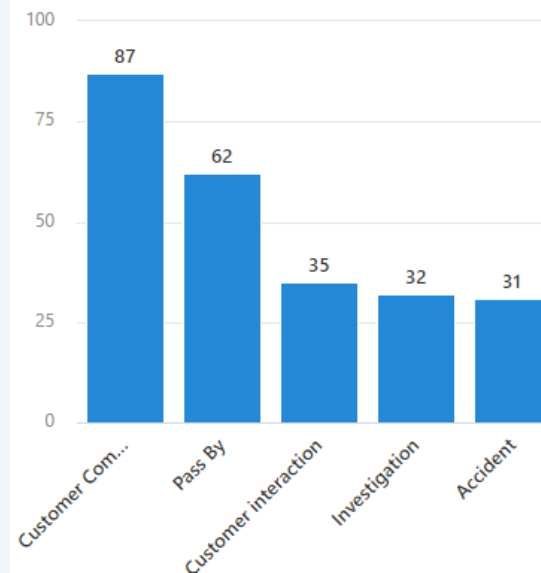
### Policies and other helpful links

-  December 2022 Newsletter
-  SmartDrive Policies and Info
-  Request Forms
-  Audio/Video Security Policy



West Jordan City Center 2022

### Top 5 Reasons For Requests As of Feb 1



### Video Security Department

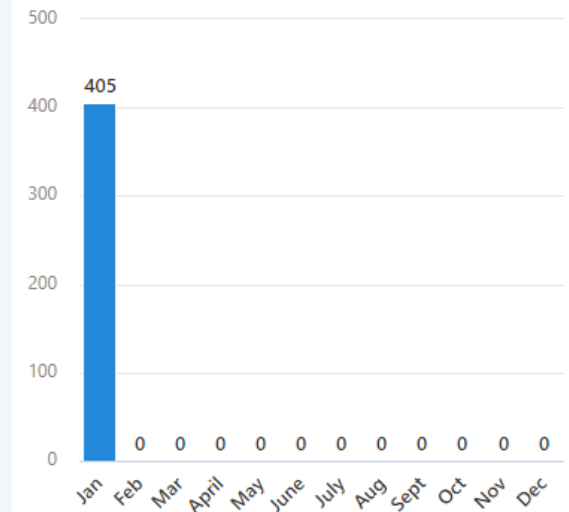


**Kendell, Ronald** (Video Security Admin)  
Video Security Admin



**Steffensen, Cody** (Video Security Technician)  
Video Security Technician

### 405 Requests as of 02/01/23



Per Laserfiche 2023

QUESTIONS?

